



## RELEASE NOTES

# Connected Accounts - Display guardian info to clinical user

## What is it?

Clinical users will now be able to access contact information for guardians while viewing a dependent in the virtual clinic and visit sidebar.

## Why is it useful?

There are many times when a clinical user is viewing a dependent patient but needs to access contact information for the guardian. Today, a clinical user would need to either navigate to the guardians profile in the Patients tab, or open up an additional window or device if in a visit to search for the guardian to find that information; now that information is included in the sidebar header across all tabs. This will make it easier to add attendees to visits or look up contact information if a patient is late to a visit, etc.

## When should I use it?


Consider accessing the guardian information:

- To understand who the guardian is
- To contact the guardian to ask any necessary questions
- To invite the guardian to the visit as an attendee

## How does it work?

Instead of just indicating a guardian's name (current experience), clinical users will now see guardian contact information (email address and phone number) when viewing a dependent patient. The header of the side menu has also been adjusted to remove the illustration and blue gradient, making it easier to find and read the information.

### Dependent Sldbar (Desktop)



**Andrea Plemons**  
Dependent of:  
Brian Plemons  
briantplemons@familymail.com  
(129) 912-0129

[← Patient Profile](#)

**Personal Information**

First Name  
**Andrea**

Last Name  
**Plemons**

Preferred Language  
**English**

DOB  
**09/08/2008**

Sex  
**Female**








**Contact Information**

Street Address  
**1330 N Shumway Ave**









City  
**Chandler**

State  
**Arizona**




Zip Code  
**85225**



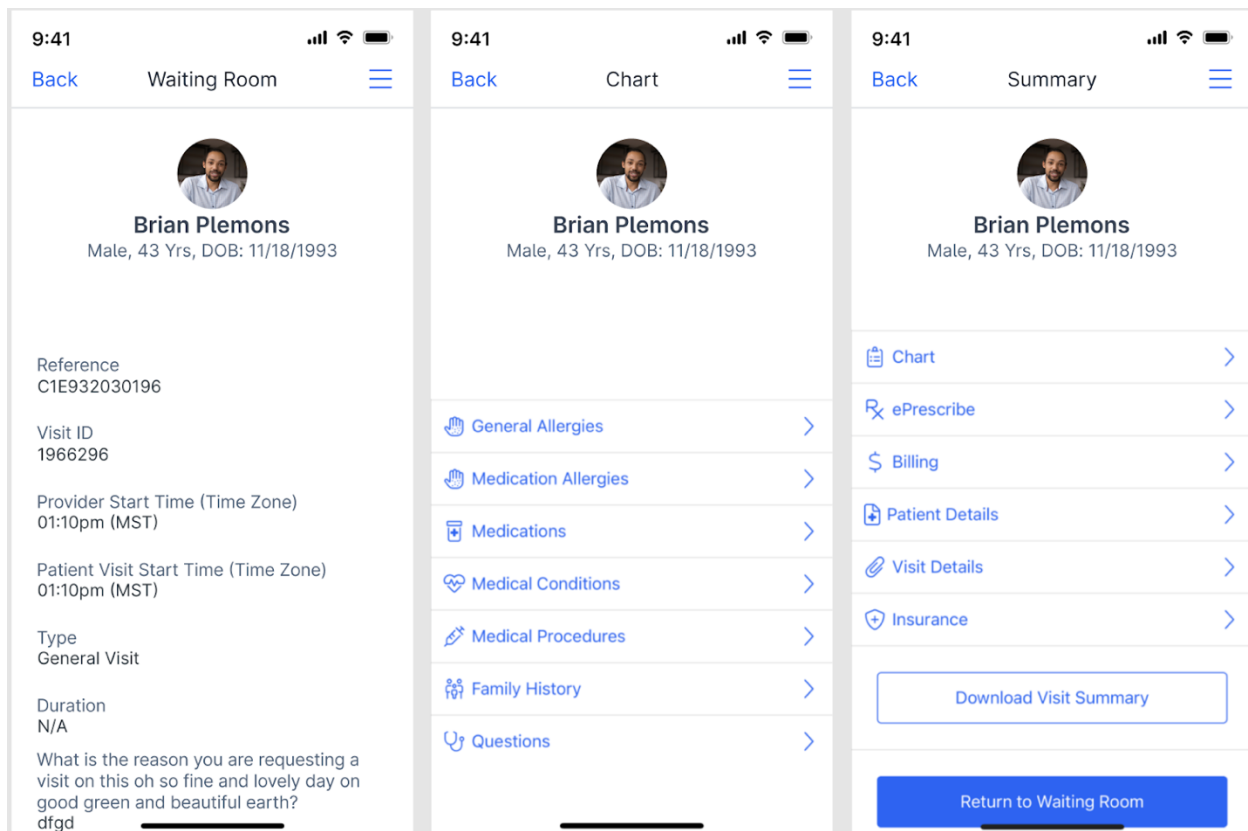
## Primary Account Holder/Guardian Sidebar (Desktop)

 <b>Brian Plemons</b> briantplemons@gmail.com (801) 545-2980	
<a href="#">← Patient Profile</a>	
<b>Personal Information</b>	
First Name <b>Brian</b>	
Middle Name <b>Tyler</b>	
Last Name <b>Plemons</b>	
Suffix <b>III</b>	
Preferred Language <b>English</b>	
DOB <b>09/08/1988</b>	
Sex <b>Male</b>	
<b>Contact Information</b>	
Mobile Phone <b>254-715-8628</b>	
Street Address <b>1330 N Shumway Ave</b>	
City <b>Chandler</b>	
State <b>Arizona</b>	
Zip Code <b>85225</b>	
Time Zone <b>(GMT-07:00) America/Phoenix</b>	

## Dependent Waiting Room, Patients, & Visit History Pages (Mobile)

9:41 Back Waiting Room ☰	9:41 Back Chart ☰	9:41 Back Summary ☰
<div><p><b>Andrea Plemons</b> Female, 11 Yrs, DOB: 08/20/2011 Dependent of: Brian Plemons briantplemons@familymail.com (129) 912-0129</p><p>Reference C1E932030196</p><p>Visit ID 1966296</p><p>Provider Start Time (Time Zone) 01:10pm (MST)</p><p>Patient Visit Start Time (Time Zone) 01:10pm (MST)</p><p>Type General Visit</p><p>Duration N/A</p><p>What is the reason you are requesting a visit on this oh so fine and lovely day on good green and beautiful earth? dfgd</p></div>	<div><p><b>Andrea Plemons</b> Female, 11 Yrs, DOB: 08/20/2011 Dependent of: Brian Plemons briantplemons@familymail.com (129) 912-0129</p><ul style="list-style-type: none"><li>General Allergies &gt;</li><li>Medication Allergies &gt;</li><li>Medications &gt;</li><li>Medical Conditions &gt;</li><li>Medical Procedures &gt;</li><li>Family History &gt;</li><li>Questions &gt;</li></ul></div>	<div><p><b>Andrea Plemons</b> Female, 11 Yrs, DOB: 08/20/2011 Dependent of: Brian Plemons briantplemons@familymail.com (129) 912-0129</p><ul style="list-style-type: none"><li>Chart &gt;</li><li>ePrescribe &gt;</li><li>Billing &gt;</li><li>Patient Details &gt;</li><li>Visit Details &gt;</li><li>Insurance &gt;</li></ul><div>Download Visit Summary</div><div>Return to Waiting Room</div></div>

## Guardian Waiting Room, Patients, & Visit History Pages Pages (Mobile)



## How do I get started?

This improvement will be available to all customers automatically.

## Additional Information

Additional changes have been made to the Patient Profile page to increase readability and to utilize the space more effectively.

- The patient's information is now split into two sections: Personal Information & Contact Information.
- If optional fields have not been fulfilled, they will no longer be displayed here.
- All field labels are now gray instead of blue.