

# Simplify the “Flip Camera” Option for Mobile Users

## What is it?

This feature allows mobile users to quickly and easily choose between a forward (self) facing camera, or a back-facing camera.

## Why is this particular feature useful?

While this feature exists today, it requires multiple steps for mobile users. This enhancement will make the process much simpler by adding the “Flip Camera” option to the initial menu and automatically target a default back camera.

## When and who should use it?

Patients and Clinicians who are using a mobile device and need to share something that cannot be easily shown with the front (self) facing camera.

## How does it work?

Users on a mobile device will click on the “ellipsis” during the video visit. The menu display will now contain a “flip camera” option. This option can be used to change from front to back camera, and from back to front camera.

Patient view (left) and Clinician view (right)

