eVisit°

Updated Patient Intake Experience

Summary

"Intake" consists of all the steps and pages a patient may possibly encounter when requesting, scheduling, or checking in to a visit. Steps vary depending on settings and configurations of each practice – some pages may be skipped altogether or only appear under certain circumstances.

What has changed?

The overall intake patient journey has stayed largely the same, with no major new features being introduced. However, some improvements have been made to optimize these pages. This includes both updated design components and a few new behaviors, called out below.

"Geolocation / Confirm Your Location" Page

On the mobile version of this page, the state selector will now reveal options in a drawer for more accessible tap-targets and better patient experience.



"Visit Type" Page

This page will now directly indicate whether or not there are providers available for each visit type. If there are no available providers, that visit type cannot be selected.

DESKTOP VIEW

eVisit	Seattle Grace Hospital	🛞 Helen Harper 🗸
Select a Visit Type		Back
Providers Available General Visit > \$50,00 Estimated Duration 15 winutes		Select
Providers Available Follow Up 9 \$25.00 Estimated Duration: 10 initiates		Select
No Previders Available Speciality Care - \$25.00 Examined Duration: 20 minutes		Select

MOBILE VIEW



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"Select a Provider" Page

This page now displays providers in alphabetical order according to their last name rather than according to first name. Additionally, rows have been turned into cards on the mobile experience to better surface important provider information, make content more readable, and leave more room for See Now and Schedule buttons.



"Review Details" Page

On this page, patients can no longer edit the Patient, Provider, or Visit Type without canceling and starting over. This change will ensure patients cannot change a visit detail that could cause an error.

				Seattle Grace Hospital	💮 Helen Harper 🗠	17:26 K Review Details	-4¢=
Review Details						Helen Harper	
	Helen Harper Pemale, 45 yrs		Are you currently taking any medications? Not at the moment Attachments			Female, 46 yrs	
	PROVIDER		rash.prg		Primary Care University of Utah Hospita	l.	
			Dial Marry	140		VISIT DATE & TIME Tuesday, June 8th at 5:10 PM	Ec
	Tuesday, June 8th at 5:10 PM	LOK	Walmart Pharmacy (3799) 240 West Baseline Road AZ 85210			visit type Pre-Op Appointment	
Visit TVM Pre-Op Appointment 15 minutes		NOMENT NETHOD	Edit		15 minutes	50	
	VISIT DETAILS	Edit	NEIDINE	5-00		Short reason for request Need new precription	
				Cance	Wish Start Visit	Are you currently taking any med Not at the moment	ications?
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						Hubbacy Walgreens Pharmacy (3799) 240 West Baseline Road AZ 85210	E.
						NUMBER DIST. NUMBER STATES 200 West Existing Road AC 85210 Person Traction Person Trac	5
						Hale group Construct Magnetor Powensky (2789) A20 Weil Baseline Rost A2 59210 menetor Sphero Ending In 4242 Start Violi	5

"Visit Information" Page

This page has been optimized for better form field handling. We now support text wrapping, in-line error messaging, indication of required fields, and larger tap targets on mobile devices.

