

Single Sign On (SSO) Auto-Provisioning & Deprovisioning for Clinical Users

What is it?

eVisit is now integrated with Azure and other SCIM supported identity management services that allows clinical users to be automatically provisioned (given access), updated, and de-provisioned (access removed) in eVisit.

Why is this particular feature useful?

Auto-provisioning combined with Single Sign On (SSO) ensures that any provider who goes to use eVisit will have an invisible login experience. This reduces user frustration and confusion related to login issues, which will improve adoption of the platform into their workflows.

Additionally, deprovisioning users improves the clinician experience as inactive users will no longer be displayed which can be distracting.

Who should use it?

Any customer that uses Azure or other identity management solutions.

When should I use it?

Auto-provisioning should be set up during implementation to ensure a positive experience for your providers. This feature will be available to all customers but it will need to be configured. Please contact your customer success representative for more details.

How does it work?

When a user is provisioned, updated, or deprovisioned in the identity management system, an update will be sent to eVisit on a real time or periodic interval (depending on the configuration of the identity management system).

The following user updates can be automated with this feature:

- Provisioning
- Deprovisioning
- Demographic updates such as name, address, phone, etc.
- User role
- Practice access
- The eVisit practices a user has permission to access
- Visit type access
- The visit types within the practice that a user is enabled on

Please contact your customer success representative for a copy of the eVisit SSO Auto-Provisioning Guide for a technical walkthrough of how to set up auto-provisioning.