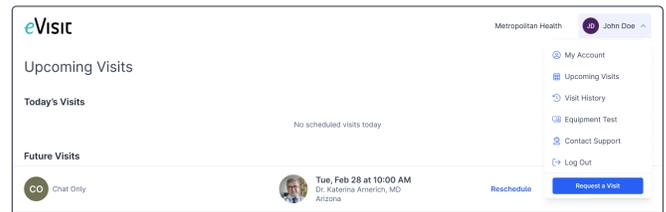# eVisit®

Remove Patient Access to "My Account" in Dropdown

What is it and why is it useful?

This feature will remove the patient's ability to go to the My Account section to prevent them from making updates to their profile directly in eVisit. In some scenarios, patients are maintained in a different system, such as an EHR where the patient uses a Single Sign-On (SSO) into eVisit, that does not communicate directly with eVisit. To prevent patient information from being inconsistent across systems, this feature allows care teams to prevent patients from making modifications in eVisit when all modifications should be made in the other system instead.

Before & After

BEFORE - DESKTOP VIEW

AFTER - DESKTOP VIEW