eVisit[®]

Care Team Can Sign Notes in Scheduling and Waiting Room Pages

What is it?

This feature is to allow clinical users to sign notes from the scheduling and waiting room pages. This will be optional per practice.

Why is it useful?

This feature allows the care team to communicate with the patient asynchronously outside of a video visit, using patient facing notes or chat functionality.

When should I use it?

- To create a request flow that allows staff to triage incoming requests (scheduled or on-demand) and communicate with patients about next steps. Information is stored as charting notes in eVisit and can be sent to the EHR if the API is setup.
- To create checkout flows that don't require the staff member to join the video but instead communicate with the patient via chat. Once next steps are completed asychronously, the user can complete the visit without joining the video again.

Before & After

The changes to the user interface are that the button in the scheduling tab and in the Waiting Room will say 'Sign Now' instead of 'Save'. This improves clarity and user experience.

BEFORE — DESKTOP VIEW

AFTER — DESKTOP VIEW





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How does it work?

To sign notes in the Waiting Room or Scheduling pages follow these steps:

1 Select the more icon on the patient row to access the dropdown menu.

eVisit [.]			Regi	onal Hospital $$	LL UNAVAILABLE	Renee Mc	laughlin	v
Haiting Room	Patients Visit I) History	Scheduling					
B Next7 Days ~	τi			Q. Search			Schedu	le Visit
Patient	Visit Time	Visit Type	Provider	Status			Actio	ons
John Doe Male, 22yr	Oct 29, 2022 at 9:15ar	n General	Dr. Willow dwillow@gmail.com	SCHEDULED			8	o
Ralphy Willi Male, 22yr	Oct 29, 2022 at 9:15ar	n General	Dr. Jayda Moran jmoran@gmail.com	SCHEDULED			8	⊙ …
Eisa Conner Female, 22yr	Oct 29, 2022 at 9:15ar	n General	Dr. Charlie Young cyoung@gmail.com	SCHEDULED			8	⊙ …
Mitchell Bain Male, 22yr	Oct 29, 2022 at 9:15ar	n General	Dr. Jay Cole jcole@gmail.com	SCHEDULED			8	o
Elliott Roche Male, 22yr	Oct 29, 2022 at 9:15ar	n General	Dr. Willow dwillow@gmail.com	SCHEDULED			8	⊙ …
Freddie He Male, 22yr	Oct 29, 2022 at 9:15ar	n General	Samantha Wright swright@gmail.com	SCHEDULED			8	⊙ …
					Rows per page: 10	√ 1 of 13	<	\rightarrow

2 Select the "See more" from the dropdown menu see the sidebar.

eVisit [.]			Regio	nal Hospital 🧹 🛛	UNAVAILABLE	Renee Mc	laughlin $$
🕞 Walting Room	Patients Visit Hit) itory	Scheduling				
📾 Next7 Days 🗸 🗸	τi			Q. Search			Schedule Visit
Patient	Visit Time	Visit Type	Provider	Status			Actions
John Doe Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED			
Ralphy Willi Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jayda Moran jmoran@gmail.com	SCHEDULED		Resend visit inf	ormation
Eisa Conner Female, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Charlie Young cyoung@gmail.com	SCHEDULED		Copy visit link Start visit	
Mitchell Bain Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jay Cole	SCHEDULED		Complete visit	
Elliott Roche Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED		See more	
Freddie He Male, 22yr	Oct 29, 2022 at 9:15am	General	Samantha Wright swright@gmail.com	SCHEDULED			8 • •
					Rows per page:	10 ~ 1 of 13	<

3 Select the Chart tab from the sidebar.

eVisit [®]			Regio	nal Hospital 🖂	John Doe patientigemal.com	·
Haiting Room	Patients Visit His	ory	Scheduling		Chart	0
🗎 Next 7 Days 🗸 🗸	τι			Q. Search	Chief Compliant	Ø
Patient	Visit Time	Visit Type	Provider	Status		ŕ
John Doe Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED	History of Present Illness	
Ralphy Willi Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jayda Moran jmoran@gmail.com	SCHEDULED		R×
Elsa Conner Female, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Charlie Young cyoung@gmail.com	SCHEDULED	Assessment	\$
Mitchell Bain Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jay Cole jcole@gmail.com	SCHEDULED		•
B Elliott Roche Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED	Plan	
Freddie He Male, 22yr	Oct 29, 2022 at 9:15am	General	Samantha Wright swright@gmail.com	SCHEDULED		
					Sign Now	
					Save (Sign Later)	

Select the 'Sign Now' button if you would like to sign notes.

eVisit [.]			Regio	onal Hospital 🖂	John Doe patient@email.com	Đ
Haiting Room	Patients Visit Hist	ory	Generating Scheduling		Chart	8
🗑 Next 7 Days 🗸	ΨE			Q. Search	Chief Compliant	0
Patient	Visit Time	Visit Type	Provider	Status	Headache	- m
John Doe	Oct 29, 2022 at 9:15am	General	Dr. Willow	SCHEDULED	History of Present Illness	
Ralphy Willi Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jayda Moran jmoran@gmail.com	SCHEDULED	None	R×
Elsa Conner Female 22vr	Oct 29, 2022 at 9:15am	General	Dr. Charlie Young	SCHEDULED	Assessment	\$
Mitchell Bain Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jay Cole	SCHEDULED	None	•
Elliott Roche Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED	Plan	
Freddie He Male, 22yr	Oct 29, 2022 at 9:15am	General	Samantha Wright swright@gmail.com	SCHEDULED	Take the medication	
						4.
					Sign Now	
					Save (Sign Later)	

5 An opt in will appear in the side bar and select 'Yes' to sign notes.

eVisit [®]			Regio	onal Hospital \smallsetminus	John Doe patient@email.com	Ð
🕞 Walting Room	Patients Visit His	l tory	Gcheduling		Chart	9
🗎 Next7 Days 🗸	τι			Q Search		Ø
Patient	Visit Time	Visit Type	Provider	Status		ŕ
John Doe Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED		
Ralphy Willi Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jayda Moran jmoran@gmail.com	SCHEDULED	Are you sure you want to sign your notes for this visit?	×۲
Eisa Conner Female, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Charlie Young cyoung@gmail.com	SCHEDULED	Once signed, you will not be able to make	\$
Mitchell Bain Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jay Cole	SCHEDULED	However, you will still be able to add addendums if necessary.	•
Elliott Roche Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED	No Yes	
Freddie He Male, 22yr	Oct 29, 2022 at 9:15am	General	Samantha Wright swright@gmail.com	SCHEDULED		

6 Once yes is selected the notes successfully signed toast will appear.

🕞 Waiting Room	Patients Visit Hist	ory	H Scheduling		Chart	
🗎 Next7Days 🗸	Ψ ₂			Q, Search	Chief Compliant Headache	Ø
Patient	Visit Time	Visit Type	Provider	Status	History of Present Illness None	r
John Doe Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED	Assessment	_
Ralphy Willi Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jayda Moran jmoran@gmail.com	SCHEDULED	Plan	"X
Eisa Conner Female, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Charlie Young cyoung@gmail.com	SCHEDULED	Take the medication CHART SIGNED	\$
Mitchell Bain Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Jay Cole	SCHEDULED	February 24, 2023 - 10:33 AM (MST) Dr.Jake Jones, MD	•
Elliott Roche Male, 22yr	Oct 29, 2022 at 9:15am	General	Dr. Willow dwillow@gmail.com	SCHEDULED	+ Add Addendum	
Freddie He Male, 22yr	Oct 29, 2022 at 9:15am	General	Samantha Wright swright@gmail.com	SCHEDULED		