



RELEASE NOTES

User Set Patient Status

What is it?

Users with access to the patient's visit in their Virtual Clinic can change patient status from "Arrived" to "Ready" with a single-click from their Virtual Clinic.

Why is it useful?

Create a check-in or check-out process in your Virtual Clinic. Clinical Staff and Providers can set their patients' status to Ready when the clinic is *ready* for the next step in the clinical process.

When should I use it?

- Does your clinic rely on a check-in process prior to a patient receiving care from their provider? Make it easier for your patients to reach their destination.
- Are your providers transitioning patients to the clinical team for checkout activities? Optimize patient movement with a more tightly aligned virtual-to-physical process.
- Clinics have the desire to evolve towards a more linear patient narrative.

How does it work?

Patient arrives to the user's waiting room, reflecting an "Arrived" patient status:

The screenshot shows the eVisit web application interface. At the top, the eVisit logo is on the left, and the practice name 'Benjamin B's Test Practice' and user 'Benjamin BensonMA2' are on the right. A green 'ON CALL' status indicator with a 'BB' icon is also present. Below the header is a navigation bar with 'Waiting Room' (active), 'Patients', 'Visit History', and 'Scheduling'. An 'ExpressVisit' button is on the right. The main content area has tabs for 'Waiting (1)', 'In Visit', and 'Scheduled (1)'. A search bar and a 'Filters' button are on the right. Below these are tabs for 'PATIENT DETAILS', 'PATIENT STATUS', and 'VISIT DETAILS'. The patient list shows 'Benjamin Unregistered', Male, 71 Yrs, with a yellow 'BU' icon and a blue 'ARRIVED' status tag. The visit details show 'General Visit (Kind = QEV)' for 'Benjamin BensonMA2' with a duration of '464 min. (Joined at 9:21)'. To the right of the patient entry are action buttons: 'Reassign', 'Join Visit', 'Cancel', and 'More'. A dropdown menu is open for the 'More' button, showing options: 'Resend visit invitation', 'Copy visit link', 'Set as ready', and 'See more'.

User manually sets the patient status to "Ready":

This screenshot is identical to the one above, but the patient's status has been changed to 'READY'. The blue 'ARRIVED' tag is now a blue 'READY' tag. The dropdown menu is still open, showing the same options: 'Resend visit invitation', 'Copy visit link', 'Set as ready', and 'See more'.

How do I get started?

eVisit's Virtual Clinic includes the ability for users to change patient statuses. Please contact your Customer Success Manager or eVisit Technical Support for assistance.

Additional Information

For customers using the Virtual Clinic or Waiting Room Management, all functionality within is included automatically.