



## RELEASE NOTES

# Provider QEV Notifications

## What is it?

Similar to what eVisit does for scheduled visits, we've created a notification for providers to inform them when patients have joined a quick entry visit.

Additionally, we are adding a notification to inform providers when a quick entry visit has been created for them.

Both new notifications can be delivered via email, SMS, and voice based on providers preferences.

## Why is it useful?

Without actionable notifications, providers waste time persistently monitoring their waiting rooms within the Virtual Clinic. We want providers to use their time for providing care rather than for monitoring the status of a patient in their Virtual Clinic. Providers can rely on these notifications to inform when a patient is ready to receive care.

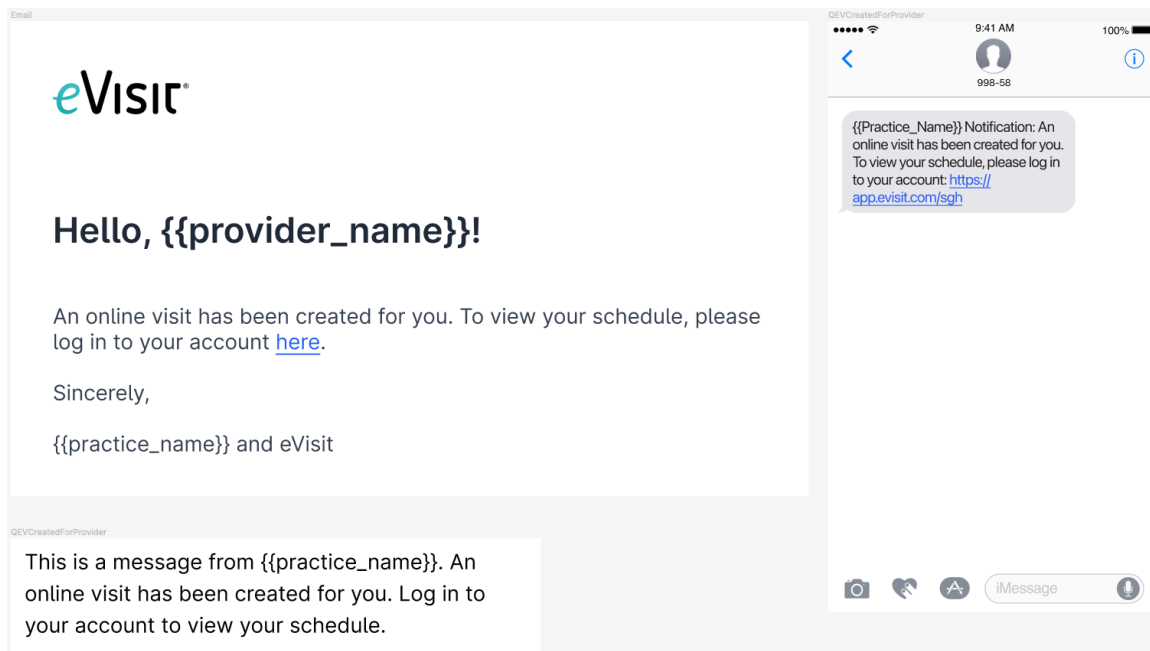
## When should I use it?

Applicable use cases include but are not limited to:

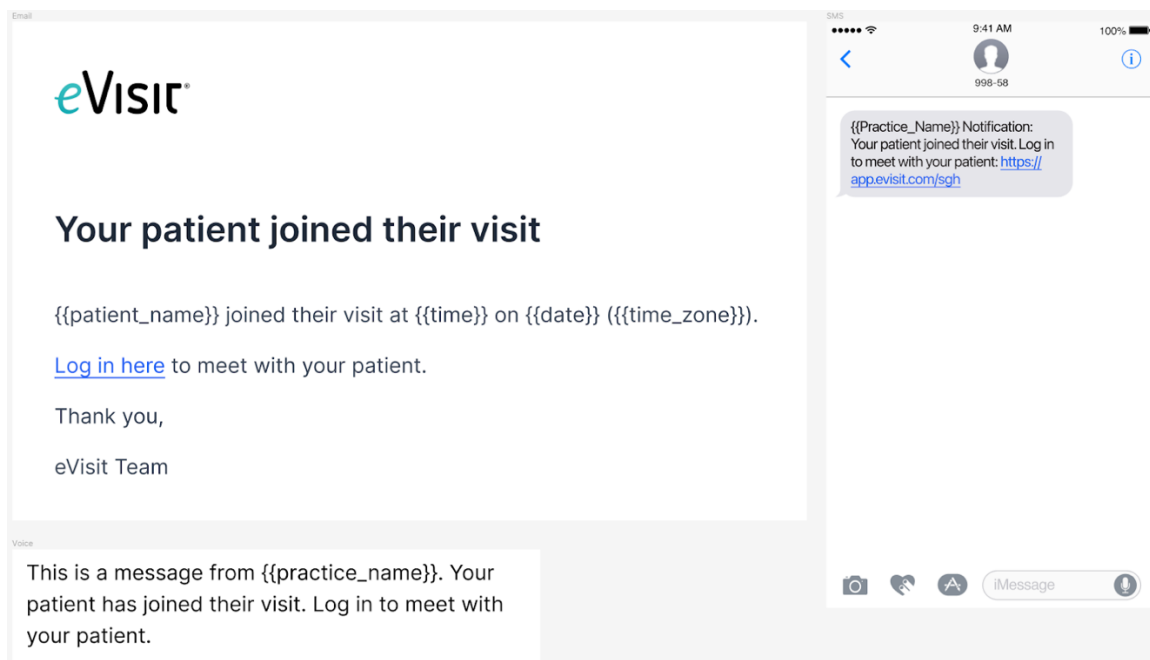
- Your practice is presently using what eVisit calls *quick entry visits (QEV)*.
- Providers are wasting their valuable time in visits waiting for patients to join.
- Providers may very well be available to provide care to someone else due to a patient never joining their visit.

## How does it work?


When a QEV is created, the physician it was created for will receive a new and improved notification but only in the event they did not create QEV.



When the patient joins the QEV, the physician that the QEV was created for will receive a notification alerting them their patient is waiting.



These two new notifications will display in the providers Notifications tab of the My Account section and will be automatically checked, therefore enabled like the rest of the notifications on this page.




## Notifications

Stay in touch with your patients and get notified.


☒

Email Notification \*




☐

Phone (Voice) Notification \*



☒

Text (SMS) Notification \*



[+ Add Notification](#)

| NOTIFY ME WHEN...  | NOTIFY MY PATIENTS...   |
|--|---|
| <input checked="" type="checkbox"/> <i>Select All</i>                            | <input checked="" type="checkbox"/> <i>Select All</i>                     |
| <input checked="" type="checkbox"/> A patient is in my waiting room              | <input checked="" type="checkbox"/> When they schedule a visit            |
| <input checked="" type="checkbox"/> A patient is ready for their scheduled visit | <input checked="" type="checkbox"/> When they reschedule a visit          |
| <input checked="" type="checkbox"/> A patient cancels their visit                | <input checked="" type="checkbox"/> When I schedule a visit for them      |
| <input checked="" type="checkbox"/> A patient schedules a visit with me          | <input checked="" type="checkbox"/> When I reschedule a visit for them    |
| <input checked="" type="checkbox"/> A patient reschedules a visit with me        | <input checked="" type="checkbox"/> When they cancel a scheduled visit    |
| <input checked="" type="checkbox"/> A patient cancels a scheduled visit with me  | <input checked="" type="checkbox"/> The day before their visit            |
| <input checked="" type="checkbox"/> A patient sends a post visit chat message    | <input checked="" type="checkbox"/> The day of their visit                |
| <input checked="" type="checkbox"/> A patient joins their visit                  | <input checked="" type="checkbox"/> When I am ready to meet with them     |
| <input checked="" type="checkbox"/> An online visit is created for me            | <input checked="" type="checkbox"/> When I requeue the visit              |
|  | <input checked="" type="checkbox"/> When the visit is complete            |
|  | <input checked="" type="checkbox"/> When I send a post visit chat message |

## How do I get started?

Available to all customers who are presently using quick entry visits. Please contact your Customer Success Manager or eVisit Technical Support for assistance with configuring the provider notification copy.