



RELEASE NOTES

Patient Visit History Differentiation

What is it?

The visit history page allows patients to access important information about completed visits. In its current state, past visits are indiscernible from one another, making it difficult for patients to access the specific records they are seeking.

In our new update, we will be adding appointment details to each visit and grouping visits by year so that patients can more easily identify the past visit they are looking for.

Why is it useful?

Visit summaries are accessed through the visit history page and contain helpful information like doctor's notes, prescription details, provider information, etc. In order for a patient to access this summary for a specific visit today, they have to click on each visit one by one to discover its details. This new improvement will eliminate this issue.

Additionally, by providing all necessary information up front should reduce the amount of times patients reach out to ask questions which then free up clinical users.

When should I use it?

The visit history page is available to all patients by default. Any patient hoping to obtain information about a past visit can access this page.

How does it work?

Mobile

Before

4:53 ↶

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Visit History



Request Visit



Terrence Bailey

Male, 34 Yrs

General Visit



Terrence Bailey

Male, 34 Yrs

General Visit



Terrence Bailey

Male, 34 Yrs

General Visit



Terrence Bailey

Male, 34 Yrs

General Visit



Terrence Bailey

Male, 34 Yrs

General Visit

After

[Back](#)

Visit History



Request Visit

2022 Visits



Mar 16 at 12:30 pm

Dr. Alexander Gonzalez

Ashley Schmidt



Jan 23 at 2:15 pm

Dr. Analesa Horve

Tanner Schmidt



2021 Visits



Nov 11 at 9:00 am

Dr. Katerina Arnerich

Ashley Schmidt



Aug 17 at 8:45 am

Dr. Analesa Horve

Ruby Schmidt



Jun 02 at 4:45 pm

Dr. Alexander Gonzalez

Ashley Schmidt



Desktop

Before

Seattle Grace Hospital

Seattle Grace HospitalTerrence Bailey



Visit History

Date Range

03/14/2022 - 04/12/2022

Request Visit

Search

 Terrence Bailey Male, 34 Yrs	General Visit Dr. Derek Shepherd, MD	Download	More
 Terrence Bailey Male, 34 Yrs	General Visit Dr. Derek Shepherd, MD	Download	More

After

eVisit

DM

Visit History





Date Range

All Time







Request Visit

Search

2022 Visits

 Penelope Christianson	 Jul 9 at 7:15 pm Dr. Alexander Gonzalez	Download	More
 Brandon Christianson	 May 18 at 7:15 pm Dr. Alexander Gonzalez	Download	More

2021 Visits

 Brandon Christianson	 Dec 11 at 7:15 pm Dr. Alexander Gonzalez	Download	More
 Penelope Christianson	 Oct 12 at 7:15 pm Dr. Alexander Gonzalez	Download	More
 Penelope Christianson	 Jun 3 at 7:15 pm Dr. Alexander Gonzalez	Download	More

How do I get started?

This improvement will be available to all customers automatically.

Additional Information

Today there is a default Date Range filter that is set to the Last 30 Days. With the average days from a patient's first visit to their second being roughly 121 we know that patients are most likely arriving to this page and wondering where their past visit is. To solve for that confusion we will be ensuring ALL past visits display on this page.

In the event a patient has had many completed visits we will only display the 20 most recent as we do on other pages today to avoid long load times. As the patient scrolls down another 20 completed visits will display, so on and so forth. However, 12% of all patients have more than 3 completed visits.