



RELEASE NOTES

My Account Settings with SSO

What is it?

Updates to the My Account Settings and Notifications when SSO is enabled.

Why is it useful?

When SSO is enabled, some functionality should not be available to users, and having it available confuses both providers & patients. This improvement removes confusion and the potential for error.

Who should use it?

Patients and providers who login to eVisit via SSO.

When should I use it?

Consider SSO My Account Settings when:

- You need to change your email or password
- You want to ensure notifications are being sent to your current contact information

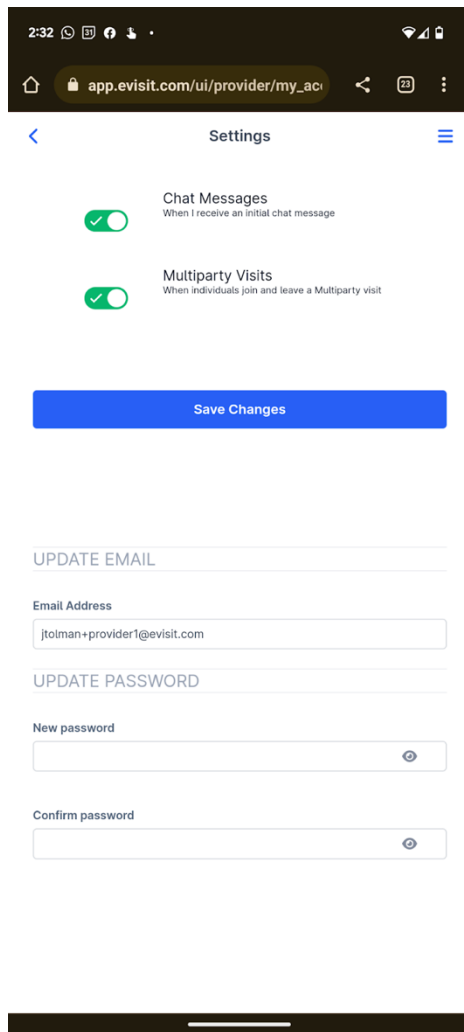
How does it work?

Providers

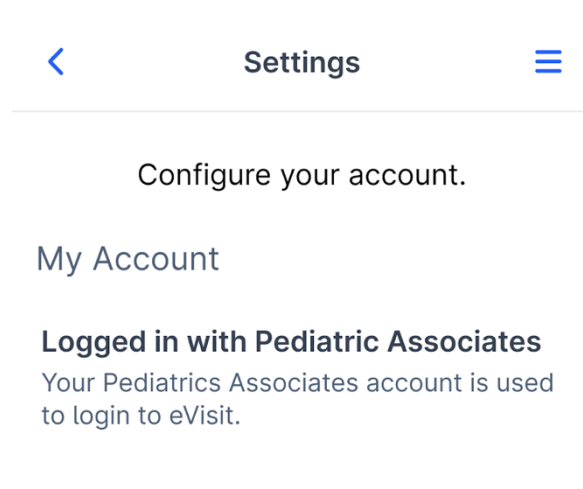
When signed into a practice with SSO enabled, navigate to **My Account > Settings**.

Previously, a provider saw options to update their email address or password. Now, the user will only see the option to manage their account via the SSO solution

Mobile Before



Mobile After



To reset your password logout and visit the [Forgot Password page](#).

Web Before

The screenshot shows the 'Settings' page in the eVisit interface. The top navigation bar includes the eVisit logo, a dropdown for 'eWellness Care Center', a status indicator 'ON CALL JT', and a user profile for 'Dr. Josh Tolman, III'. Below the navigation bar, there are icons for 'Waiting Room', 'Patients', 'Visit History', and 'Scheduling', along with an 'Express Visit' button. The main content area is titled 'My Account' and features a sidebar with menu items: Personal Info, Biography, Availability, Notifications, and Settings. The 'Settings' menu item is selected. The main content area displays the 'Settings' page with the sub-header 'Configure your account.' and a form with the following fields: 'Email Address' (jtolman+provider1@evisit.com), 'New password*' (masked with dots), 'Confirm password*' (masked with dots), and 'Current password*' (masked with dots). An 'Update Password' button is located at the bottom of the form.

Web After

The screenshot shows the 'Settings' page in the eVisit interface after an update. The top navigation bar includes the eVisit logo, a dropdown for 'NC Raleigh Hospital', a status indicator 'UNAVAILABLE LL', and a user profile for 'Dr. Lucia De León'. Below the navigation bar, there are icons for 'Waiting Room', 'Patients', 'Visit History', and 'Scheduling'. The main content area is titled 'My Account' and features a sidebar with menu items: Personal Info, Practice, Availability, Notifications, Reports, and Settings. The 'Settings' menu item is selected. The main content area displays the 'Settings' page with the sub-header 'Configure your account.' and a message: 'My Account' followed by 'Logged in with Pediatric Associates' and 'Your Pediatrics Associates account is used to login to eVisit.' Below this message, there is a link: 'To reset your password logout and visit the Forgot Password page.'

Note that the name of the SSO solution - "Logged in with [name]" - is configurable.

How do I get started?

This feature will be available to all customers automatically. To setup SSO contact your Customer Success Manager.

Additional Information

Please note the following additional changes to the My Account pages:

- Email and phone numbers that are pre-populated from the user's account information are no longer editable from the **My Account > Notifications** page. This will ensure these stay in sync with SSO and other integrations that update this data.
- Providers on mobile devices won't see the biometrics toggle since it isn't applicable when SSO is enabled.